

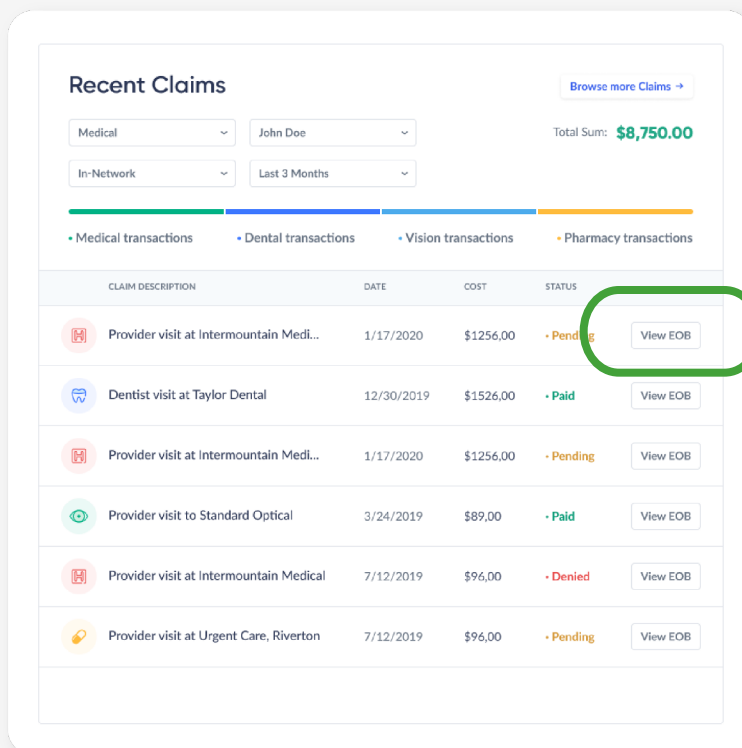
What is it? Where can I find it?

Explanation of Benefits (EOBs)

Your Explanation of Benefits (EOB) shows you the details of your insurance claim. It shows when you received the service and it explains how much of the service was paid by your insurance and how much, if any, is your responsibility.

At EMI Health, your EOBs are stored in your My EMI Health account. We do not send paper copies, so it is important to check your dashboard regularly to view your most recent claims and associated EOBs. It's a simple 3-step process to find them in your member account:

How to find your EOBs



1. Log in to your **My EMI Health** account.
2. In the **Recent Claims** section, to the right of each claim, you will see the **"View EOB" button**.
3. Filter your results
You can sort your claims by type, family member, time period, or network using the drop down menus at the top. You can see more claims by clicking on **"Advanced Claims Search."**

In less than 30 seconds, you can find the EOB you are looking for. It has never been easier to locate and view your EOBs with EMI Health.

Questions?

As always, we are here to help. Call customer service at 800-662-5851

Yes, you can!
View your EOBs on your phone

Download the mobile app by scanning this QR Code

