

CURRICULUM VITAE

LLOYD R. BURTON

Professor Emeritus
Master of Health Administration
Health Administrative Services
Weber State University

EDUCATION:

1998 Doctor of Management
Colorado Technical University, Colorado Springs, Colorado

1982 Master of Health Administration
Baylor University, Waco, Texas

1971 Master of Science in Education
University of Nebraska at Kearney (Major - Counseling and Guidance)

1969 Bachelor of Arts
University of Nebraska at Kearney (Major - Psychology)

4/12/2006 NIH Human Subjects Research certification

PUBLICATIONS:

Merkley, H., Dahlkemper, R. and L. Burton, 2009, *Media Richness in Online Learning*, National Social Science Perspectives Journal, Vol 41 #2, 56.

Lloyd R. Burton and Richard Dahlkemper, 2007, Communication Issues in Online Learning, *National Social Science Journal*, Vol 27 #2, 28.

Lloyd R. Burton and Richard Dahlkemper, 2006, Communication Challenges with Students in an Online Program, *National Social Science Perspectives Journal*, Vol 32 #1, pp. 33-41.

Lloyd R. Burton, 2006, Chapter 17, Managing Healthcare Performance Improvement Projects, *Quality and Performance Improvement: A Tool for Programmed Learning. 3d edition.* by Shaw et. al. AHIMA, Chicago

Lloyd R. Burton, 2006, Chapter 22, Predicting the Future of Performance Improvement in Healthcare, *Quality and Performance Improvement: A Tool for Programmed Learning. 3d edition.* by Shaw et. al. AHIMA, Chicago

Lloyd R. Burton, March-April 2005, Strategic Thinking Across the Curriculum, *AUPHA Exchange*, AUPHA electronic newsletter.

Lloyd R. Burton, February 12, 2005, Strategic Thinking Across the Curriculum, *Health Systems Management Alliance*, <http://www.hsmalliance.com/site/index.php>

Shaw, Elliott, Isaacson, and Murphy, 2003, *Performance Improvement in Healthcare 2e*. Chicago, American Health Information Management Association

Contributing Author:

Chapter 17, "Managing Healthcare Performance Improvement Projects."

Chapter 22, "Predicting the Future of Performance Improvement in Healthcare."

Lloyd R. Burton, DM, "The Life Cycle of a Project: How to Plan for Performance Improvements," *Journal of AHIMA*, October 2003, 74/9 p.34

"Implementing Medical Call Centers for Demand Management in Healthcare Organizations: A Model for Internal Installation or Outsourcing." Doctoral Dissertation, 1998, Colorado Technical University.

"A Study to Determine the Best Formal Organizational Structure for Outpatient Services at the Fort Carson MEDDAC" A Graduate Research Project for Master of Healthcare Administration, 1982, Baylor University.

"A Structured Interview as a Predictor of Student-Teacher Effectiveness" Master's Thesis, 1971, University of Nebraska at Kearney.

MILITARY EDUCATION:

1986 Command and General Staff College, Fort Leavenworth, Kansas

1983 Dental Command and Staff Course, Academy of Health Sciences
Fort Sam Houston, Texas

1982 Administrative Residency, Academy of Health Sciences
Fort Sam Houston, Texas

1979 Medical Department Officer Advanced Course
Academy of Health Sciences, Fort Sam Houston, Texas

1971 Medical Department Officer Basic Course
Medical Field Service School, Fort Sam Houston, Texas

Military Continuing Education:

Drug and Alcohol Course for Commander's
Race Relations
Matrix Management
Labor Relations for Executives
Dental Administration
Negotiating a Union Contract
Language for Union Contracts
Personnel Management for Executives
Constraints Theory
Systems Thinking/Learning Organizations

TEACHING EXPERIENCE:

Current: Weber State University
Tenured Professor

Graduate

Health Systems & the HC Econ.(MHA6000)
Strategic Health Planning and Marketing (MHA6400)
Health Admin Services Capstone(MHA6500)
Quantitative Decision-Making (MHA6350)
Financial Issues in Nursing Administration (MSN6324)

Undergraduate:

Legal and Ethical Aspects of HA (HAS4400)
The Health Care System (HAS3000)
HA Admin. & Supervisory Theory(HAS3260)
Senior Seminar (HAS4740)
Healthcare Policy & Economics(HAS4320)
Seminar (HAS4990)
Epidemiology and Biostatistics(HIM3200)
Intro to QI in Health Care (HIM 3300)

1997- 2000, Colorado Technical University
Full-time Professor

Graduate:

Managing Technical Human Resources
Operational Human Resource Management
Principles of Strategy

Strategic Human Resources Management
Business Policy and Strategy
Critical Thinking and Complex Problem Solving
Project Management

Undergraduate:

Health Care Ethics
Introduction to the Health Care Industry
Human Resource Selection and Compensation
Quantitative Decision Making
Organizational Behavior
Total Quality Management
Systems Theory
Social Psychology
Introduction to Psychology
Team Building and Conflict Resolution
Managed Care Concepts
HRM Legal Environment
Business Policy and Strategy
Human Resources Management
Training and Development of Human Resources

Adjunct Professor

Graduate:

Quality Health Care Management
Health Issues in Our Changing Population
Healthcare Delivery System

1997 - 1998, University of Phoenix

Adjunct Professor

Graduate:

Strategic Planning
Financial Management for Nurse Managers
Human Resource Management in Technological Organizations

Undergraduate:

Quality Management and Productivity

1992 - 1994, Chapman University

Adjunct Professor

Health Economics
Introduction to Health Services Administration
Health Services Management

1991 William Beaumont Army Medical Center, Course Director, 32 hour
Customer/Human Relations Course for Staff

1989 Webster University, Graduate Program in Health Services Management,
Adjunct Professor
Health Law

1982 Southern Illinois University at Carbondale, Undergraduate Program
in Health Services Administration, Internship Supervisor Fall Term

1975 Facilitator for Army Drug Program Directors Seminar, United States Army
Administrative Center, Indianapolis, Indiana

1975 - 1976 Instructor, Race Relations/Equal Opportunity Program
Fitzsimons Army Medical Center, Aurora, Colorado
New White Consciousness
The Native American

1973 - 1974 Director of Curriculum Development and Instructor
US Army Europe, Alcohol and Drug Abuse Prevention and Control Training Center
Counselor Orientation to European Theater
Transactional Analysis and Gestalt Therapy for Drug Counselors
Co-facilitating Group Therapy and Foundations of Group Dynamics
Commander's Orientation to Drug Abuse Prevention

June 1971 Co-facilitator with Fred Kempf, Ph.D. For 5 day encounter group for special
education program directors, University of Nebraska at Kearney

1971 Instructor, General Psychology (Summer Session)
University of Nebraska at Kearney

1969 - 1971 Teaching Assistant, General Psychology
University of Nebraska at Kearney

Presentations:

Snow M, Burton L, Wiggins P. *Relactation in times of disaster: Is word getting out?*
American Public Health Association: 137th Annual Meeting and Exposition,
Philadelphia, Pennsylvania., USA (Poster Session, November 11, 2009)

April 6, 2009, Co-presenter with Dr. Richard Dahlkemper and Heather Merkley,
Application of a Media Richness Model to Online Teaching, National Social Science
Association Annual Meeting, Las Vegas.

June 6, 2008, Moderator and Presenter for the Organizational Strategy and Development
Faculty Forum, AUPHA Annual Meeting, Washington DC

March 11, 2008, Co-presenter with Dr. Kenneth Johnson, *The Birth of an MHA at Weber*

State University, AUPHA Leadership Conference, Chicago

April 6, 2006, Co-presenter with Richard Dahlkemper, *Communication Challenges with Students in an Online Program*, National Technology and Social Science Program, National Social Science Association, Las Vegas

June 24, 2005, Session Moderator, "Developing Integrated Methods for Teaching Organizational Theory and Organizational Behavior in Strategic Thinking" Combined Strategic Thinking and Organizational Theory/Behavior Faculty Forums, AUPHA Annual Meeting, Boston.

August, 1999, Guest Speaker, South Dakota Society of Medical Assistants. Subject: *Health Care Ethics*.

November, 1998, Guest Lecture via video conferencing to University of North Carolina Chapel Hill, Executive Masters Program on Healthcare Administration. Subject: *Demand Management*.

1998 Pikes Peak Healthcare Executives Forum, Colorado Springs, Co-Presenter with Peter K. Moskowitz Ph.D., *Demand Management a New Paradigm or Managed Care by Another Name*.

1996 Pikes Peak Institute/Technological Trade Institutes, Colorado Springs
Guest Speaker, *Commencement Address for Fall Graduation*

1996 Fall Meeting, Colorado Springs Quality Improvement Council, Colorado Springs
Guest Speaker, *A Comparison of JCAHO and Baldrige Award Leadership Criteria*.

1993 Panel Member, Health Services Command Ambulatory Care Conference,
San Antonio, Texas

Managing Appointment Systems
Innovations in Organizing for Managed Care

1987 Fall Meeting, Massachusetts Society of Post Anesthesia Nurses
Stress Management

1986 US Army Reserve Medical Basic Officer's Course Faculty, 804th Hospital Center,
Hanscom AFB, Massachusetts

Medical Regulating
Effects of Nuclear, Biological, Chemical Warfare

1985, Pre-Command Course, Health Services Command, Fort Sam Houston, Texas

The Role of an Administrator in a Dental Activity

1984 Semi Annual Equal Opportunity/Race Relations Class, US Army Dental Activity, Fort Carson, Colorado

Professional and Community Activities

Professor Emeritus of Health Administrative Services, Weber State University

Member, Association of University Programs in Health Administration (AUPHA)

Fellow, Commission on Accreditation of Health Management Education (CAHME)

Faculty Associate, American College of Healthcare Executives

Co-Chair, Organizational Strategy and Development Faculty

Forum, AUPHA

2008-2009

Co-chair, Strategic Thinking Faculty Forum, AUPHA

2003-2006

American College of Health Executives, Faculty Associate

2000-Present

Faculty Senator, Weber State University

2002-2008

Executive Committee, Faculty Senate, Weber State University

2007-2008

Dissertation Committee for Cory Moss, DHA(c) Central Michigan University, 2011 – 2012

Reviewer for Journal of Health Management 2011-2012 “Innovative Human Resource (HR) Practices in US Hospitals: Empirical Study.”

CAHME Fellow and Accreditation Team Member for CAHME Accreditation visit at Washington State University, Spokane, Washington

Fall 2011

CAHME Fellow and Accreditation Team Member for CAHME Accreditation visit at Virginia Commonwealth University, Richmond, Virginia.

Spring 2011

CAHME Fellow and Accreditation Team Member for CAHME Accreditation visit at University of Florida, Gainesville.

Fall 2009

CAHME Fellow and Accreditation Team Member for CAHME Accreditation site visit at George Mason University, Fairfax, Virginia

Spring 2009

CAHME Fellow and Accreditation Team member for CAHME Accreditation site visit at Barry University, Miami, Florida.

Spring 2008

CAHME Fellow and Accreditation Team member for CAHME Accreditation visit at Arizona State University, Tempe. Fall 2006

AUPHA Panel member for certification evaluation of Winston College undergraduate program in Health Services Management Spring 2011

AUPHA Panel Chair for certification evaluation of Stonehill College undergraduate program in Health Services Management Spring 2010

AUPHA Panel Chair for certification evaluation of Idaho State University undergraduate program in Health Services Management Spring 2009

AUPHA Panel member for certification evaluation of Texas State University undergraduate program in Health Services Management Spring 2008

AUPHA Panel chair for certification evaluation of University of New Hampshire undergraduate program in Health Services Management Spring 2007

AUPHA Panel chair for certification evaluation of University of Scranton undergraduate program in Health Services Management Spring 2006

Session Co-chair, Organizational Thinking/Behavior & Strategic Thinking Forums: Developing the Virtual Medical Group for MHA Programs. June 24, 2006

AUPHA Panel member for certification evaluation of Metropolitan State University undergraduate program in Health Services Management Spring 2005

AUPHA Panel member for certification evaluation of Clayton College and State University undergraduate program in Health Services Management Spring 2004

AUPHA Panel member for certification evaluation of University of New Hampshire undergraduate program in Health Services Management Spring 2002

President, Pikes Peak Healthcare Executive Forum,. 1998
Charter Member & Treasurer, Pikes Peak Healthcare Executives Forum, 1992 - 1994

2011 Axis Worldview, Chairman of the Advisory Board.

1998, Pikes Peak Healthcare Executive Forum, President.

1992 - 1994, Pikes Peak Healthcare Executives Forum, Charter Member & Treasurer

1991 - 1992, Board of Directors El Paso Area Chapter, American Red Cross, El Paso, TX

